

# Warehouse IoT<sup>™</sup>: Login Procedures

Quick Reference Guide

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## Setting Up Your Warehouse IoT Login

How to set up, login, and log out of Warehouse IoT™ along with resetting your password, log in requirements, and support options.

# 1 INTRODUCTION

## 1.1 Setting Up Your Warehouse IoT Login

After your **Warehouse IoT System Administrator** creates your software account, you will setup instructions in a welcome email from donotreply@powerfleet.com.

Make sure this address is added to your list of trusted contacts. If you cannot locate the email in your inbox, check your junk/spam folders.

- Go to the Warehouse IoT login page: <https://apps.id-systems.com>.
- In the **Warehouse IoT User Name** field, enter your **User Name** (typically your work email).
- Click the **Next** button.

The screenshot shows the login interface for Warehouse IoT. At the top left, the 'unity' logo is followed by 'Warehouse IoT'. Below this is a breadcrumb 'Home > Login'. The main form area has a 'User Name:' label above a text input field containing 'John.Smit@mail.com'. A small green circle with a white question mark is positioned to the right of the input field, with an orange callout bubble pointing to it that says 'Help logging in'. Below the input field is a green 'Next' button with a hand cursor icon. At the bottom of the form area, there are links for 'GDPR | Privacy | Privacy Shield | Security | Contact Us' and a copyright notice: '© 2025 Powerfleet, Inc. All Rights Reserved. Version: 1.0.9281'. On the right side of the page, there is a large green banner with the text 'Vision Pro becomes Warehouse IoT' and the 'unity' logo.

- In the **Password** field, enter the **Temporary Password** you received in your welcome email.
  - Click the **Login** button.

User Name:  
Marisa.Potgieter@powerfleet.com ?

Password:  
.....

Login

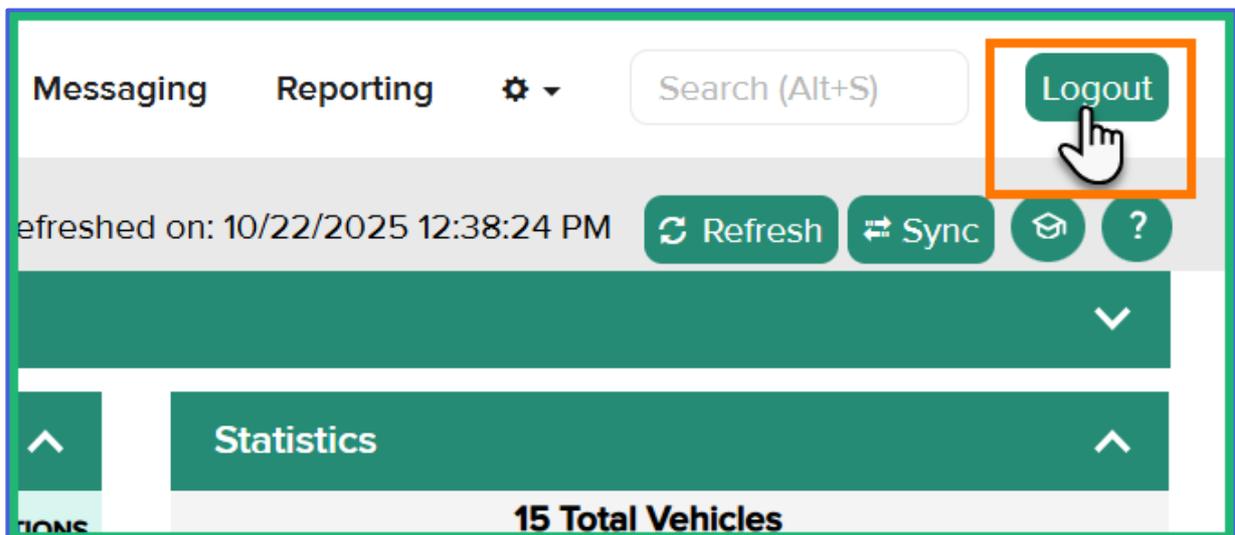
- When prompted, When prompted, create a new password.

**NOTE: Please refer to the Warehouse IoT Login Requirements section regarding creating a valid password.**

## 1.2 Logging Out Of Warehouse IoT

To log out of Warehouse IoT:

- Click the Logout button located at the top-right corner of the screen.



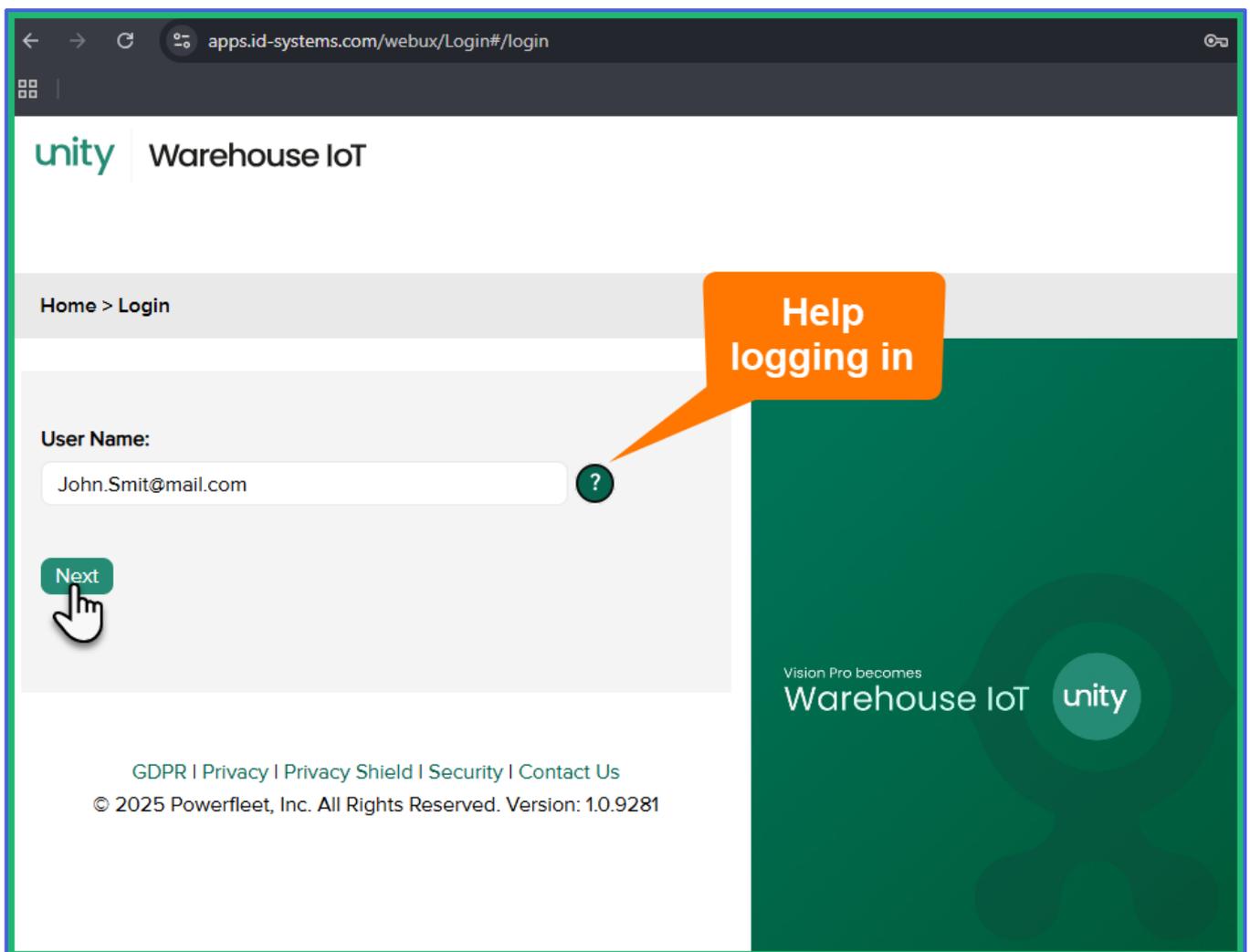
- The system automatically logs you out and displays a “Session Timed Out!” message if your session runs idle based on the configured time in System Settings. Options: 5, 15, 30, 60, 120, or 180 minutes.

**NOTE: If you're having log in or log out issues, contact your Warehouse IoT System Administrator for assistance.**

## 2 RESETTING YOUR WAREHOUSE IOT PASSWORD

### 2.1 FORGOT PASSWORD

- In the Warehouse IoT User Name field, enter your User Name and click the Next button.



- Click the **Forgot Password?** link.

The screenshot shows a login form with the following elements: a 'User Name:' label above a text input field containing 'John.Smit@mail.com' and a help icon (question mark in a circle); a 'Password:' label above a masked password input field (dots); a green 'Login' button; and a 'Forgot Password?' link. An orange arrow points from the password field to the 'Forgot Password?' link. A hand cursor is positioned over the 'Login' button, and another hand cursor is positioned over the 'Forgot Password?' link, which is also highlighted with an orange rectangular box.

- The Forgot Password? window appears prompting for the login email associated with your Warehouse IoT user account.
- In the **Enter your login email in the box below** field, enter your registered **Email Address** and click the **Submit** button.

The 'Forgot Password?' dialog box has a title bar with a close button (X). The main content area contains the text 'Enter your login email in box below:' followed by a text input field containing 'john.smith@mail.com'. Below the input field is a note: 'Note: If it is valid registered email in the system, then you will receive further instructions to reset the password.' At the bottom of the dialog, there are two buttons: a green 'Submit' button and a 'Cancel' button. A hand cursor is positioned over the 'Submit' button.

- A confirmation message appears confirming that your password was reset successfully.

**NOTE: You only have to click the submit button once. It may take a few seconds to appear. Continuously selecting the Submit button, automatically sends a password reset request which could result in an account lockout. You'll be able to tell if this happened if you receive multiple password reset confirmations.**

- You'll receive a reset password email containing a **temporary** password.

**NOTE: An invalid email generates a confirmation that the password reset was successful, but you will not receive the temporary password email. If you do not receive the password reset notification within 30 minutes:**

- **Check your spam/junk mail folder for the email.**
- **Confirm that your email client recognizes [donotreply@powerfleet.com](mailto:donotreply@powerfleet.com) as a trusted sender.**
- **Verify you are entering the correct email associated with your username.**
- **If you still did not receive the reset email, contact your site's Warehouse IoT System Administrator.**

- After receiving the reset password, go to the Warehouse IoT Login screen.
- Enter your **User Name** and the **Temporary Password**. Click the **Login** button. You will then be prompted to create a new password.
- Enter the new password.
- Enter the **exact same password** in the confirm password screen.
- Click the **Change Password** button.

## 2.2 WAREHOUSE IOT PASSWORD REQUIREMENTS

For security purposes, your Warehouse IoT account passwords must meet a certain set of guidelines. The Change Password screen also displays these restrictions.

Your Warehouse IoT account password must be a minimum length of eight (8) characters and may not exceed 30 characters.

- Your password must contain at least:
  - **One (1) uppercase letter**
  - **One (1) lowercase letter**
  - **One (1) number**
  - **One (1) special character**

**NOTE: The system will only accept the following special characters:**

@ \$ ! % \* # ? &

- **Your password must not contain your login name, first name or last name.**
- **Your password must be different from your last six (6) passwords before it can be reused.**

- If you fail to adhere to the Warehouse IoT login system’s password requirements, an “**Invalid Format/Value**” message appears under the New Password field.
- Or, after selecting the **Change Password** button, the following messages may appear.

Password was used in last 6 password configurations.

New and Confirm Password values do not match.

There are other instances that require you to reset your password.

- The system requires that you change your password every 180 days. You’ll receive the following message.

Login Display Name is not active:Expired password

- Click the **Forgot Password?** link and follow the steps to create a new password.
- You will be locked out of your account after five (5) failed login attempts. You’ll receive the following message.

Login Display Name is not active:Account locked out because of failed login attempts

- Click the **Forgot Password?** link and follow the steps to create a new password.

## 3 SUPPORT OPTIONS

### 3.1 WAREHOUSE IOT SYSTEM ADMINISTRATOR

If you have questions or issues regarding your login credentials, contact your Warehouse IoT System Administrator - someone at your organization with advanced access to your Warehouse IoT software. System Administrators receive training on how to manage the software and its users. They can add new operator badges, update vehicle models, assign checklist profiles and troubleshoot access control issues. They should also know how to verify that your Warehouse IoT User profile is set up correctly, which often resolves of certain login issues.

### 3.2 POWERFLEET SUPPORT

If you've reviewed this guide and tried to reset your password, and your System Administrator is unable to resolve the issue, please contact to our customer support specialists for further assistance.



(201) 690-7011



support@powerfleet.com



8:00 A.M. to 6:00 P.M. Eastern Time (ET) Monday - Friday